Job Description

Title: Fulfilment Assistant
Type: Permanent, Part Time
Start date: ASAP
Hours: Friday, Saturday and Sunday 7.00am-4.00pm.
Salary: £13.45 per hour
Location: This role is 100% based at our new HQ in Aylesford, Kent

Who is Must Have Ideas?
Whilst still only young, we're one of the UK's fastest growing ecommerce brands, helping over 2 million customers 'Discover Something New' every year. One in six homes in the UK now have one of our clever, problem-solving products and we're widely recognised as one of the leading ecommerce innovators of the past few years. Named by The Sunday Times as the 66th fastest growing company in the UK, we're a British success story and our incredible growth isn't stopping any time soon. We would love you to join us on this exciting journey!

The Team
You'll be working with a group of great people who think independently but collaborate as a strong team to deliver exceptional results. Career progression? Absolutely - there are plenty of opportunities to grow and develop, as our rapid growth continues.

We're fully office-based
We believe that we are at our best when we're together, and that's why our team fully works from our office from our swanky new base in Aylesford, Kent. Being together facilitates superior collaboration, encourages conversations, and sparks creativity. And there's some pretty sweet incentives to coming to the office, too, including free breakfast every day!

This Role
This is an excellent opportunity to join us on our fast-growth journey!

We're looking for an energetic, motivated person to join our order picking & packing team.

Your responsibilities will include:

- Picking and Packing customers' online orders to be dispatched, using company processes and software
- Pre-packing stock and dealing with returns
- Ensuring all orders are packed efficiently and accurately
- Replenishing stock
- Sorting stock on pallets
- Keeping your workplace tidy and restocked
- Loading and loading trucks

- Involvement in monthly stock takes

You'll excel in this role if you have the following skills & experience:

- Warehouse andor dispatch experience 2 years
- Good IT skills
- Ability to work well independently and as part of a team
- Experience in a fast-paced environment
- Organised and logical person with good time-management
- Numeracy and accuracy
- Ability to take directions from Dispatch Team Leaders and senior staff
- Following Health & Safety policies and company procedures

What's it like to work here?

We know that our people are key to our success. That's why we strive to make MHI a great place to work – just ask our team. It's a friendly, welcoming and fun environment here. We've worked hard to create an amazing experience for our people because we know that workplace happiness goes way beyond just your salary. As well as being a Living Wage employer, we're proud to offer one of the best packages of team perks in the area, including:

- Private healthcare
- Paid sick leave
- Flexible hours
- Minimum of 25 days holiday per year as standard (plus more the longer you stay)
- Buy or sell holiday
- Generous paid maternity & paternity leave
- Your birthday off work every year
- Free electric vehicle charging
- Free car washing every month
- Regular team & charity fundraising events
- Free products from our range
- Generous staff discount on our range of products
- Free personal use of company vans
- Company pension
- Salary sacrifice schemes (cycle to work, electric car leasing)
- Season ticket loans
- Casual dress code
- Free and unlimited fruit, sweets, cold & hot drinks

What happens next?

If we think you could be a good fit, we may ask you to complete a small task to show us your skills. If all goes well, you'll be invited to come and see our new state-of-the-art facilities and for a more in-depth conversation.

This is an excellent opportunity to join us while the company is still young and to be part of our high-growth journey, with all of the opportunities that brings.

Must Have Ideas Ltd is an equal opportunities employer and we're working hard to build a diverse and inclusive workforce.